

International Service of Process: FAQ

1. Which countries do you serve? We serve all of Western and Eastern Europe, including Russia. Specially all Countries of the European Economical Community.
2. Do you serve by the Hague Convention? Yes, including the alternative channels, such as Courier, by Judicial Officer or as Barristers-Solicitors.
3. Which countries accept the alternative channels? See file B for a table of applicability.
4. How long does it takes to serve? Depending in the kind of service we can serve within 72 hours to 15 days maximum.
5. What is the cost? Cost varies with time to serve and kind of service, see File D for the different services we propose their cost and turn around time.
6. What is included in the price? Our prices are flat fees see in File D what is included.
7. Do I need to translate the documents? No, if you use alternative channels or article 10.
8. Is service by mail possible? Yes, but you must include a series of "local Attorney" documents and you need an Affidavit of Service indicating the contents delivered to the addressee, if not you service can be quashed. Jurisprudence considers simple service by mail as evidence of an address and not of a Notification.
9. Can you serve in Non Hague Countries? Yes, according to federal Laws we can serve in, these "extra-hague countries" if we follow and respect their local laws of procedure.
10. What should I send you? The documents to serve plus a cover letter.
11. How do I pay? You can pay by Bank transfer or Credit Card, see file F for information.
12. Do you issue an Affidavit? More than an Affidavit of service we issue a Legal Instrument authenticated at the Consular representation, is a legal act. An Affidavit is the generic name.
13. Can you issue an Affidavit in English? Yes and without extra cost.
14. What are your qualifications? We are Barristers-Solicitors and Judicial Officers.
15. Do you use Detectives or Investigators? No, they can not serve legally in mainland Europe.
16. What happens if there is a motion to quash? We guarantee our service in Court, if there is a motion to quash we can call your Court for a telephone conference or Stand in Court for our service. In general we issue an expertise that will be paid by your opponent.
17. Have your service ever been quashed? Never!
18. Have your service ever been challenged? Yes, a never a quash.
19. We served by the Central Authority and they fail, can you help? Yes, we can serve by Article 10 immediately if the country have not opposed to it and if the Country has opposed to it we can serve by Article 10 once we obtain an authorization from the Central Authority that failed as proposed by Article 5.
20. Can you give us legal advise on the best way to serve? Yes, we recommend always to use the most solid service, that of "Private Personal Service" (Art. 10-c) by a Barrister solicitor and depending on the country, reinforce as necessary with Postal or with Judicial Officer.
21. Our Court requires Personal Service, but the Central Authority did a Substitute Service, Can you serve again by Article 10? Yes.
22. But the Country of service opposes to Article 10 and the Central Authority failed? Then we will apply Article 5 and obtain a "by pass" to serve by Article 10.
23. Can you obtain evidence of service? We always do, either by pictures or videotape service, or by having a reception receipt signed by the addressee.
24. What happens if we give you the wrong address? We will serve to the wrong address and since we guarantee service delivery we will research and deliver to the correct address! You will be paying for two services.
25. What happens if you do not find the addressee? Depending on the circumstances we will issue an Attempted and fail Affidavit of Service indicating the circumstances why we failed, in general only in cases or "Forza mayore" or impossibility to serve.